

Roadmap

How do we sequence our initiatives over the time horizon across the stages in each theme?



each theme?	Horizon 1	Horizon 2	Horizon 3	Capabilities Impacted
Digital Services and Citizen Engagement	Develop Citizen Engagement Framework Citizen Experience Design Digital Service Prototype Digital Working Strategy Business Process Review Digital Collaboration Platform Establishment	Digital Service Transformation MVP1 Digital Working MVP1 Digital Working MVP2	Digital Service Transformation MVP3 Digital Service Transformation Final Digital Working MVP3	Citizen Feedback Management (High) Needs Identification (High) Channel Management (No Change) Community Engagement (No Change) Government Service Management (High) Needs Identification (High) Service Design (High) Service Development (High) Strategic Plan Development (High) Business Process Improvement (Low) Business Process Automation (No Change) Business Process Engineering (No Change)
People, Culture & Collaboration	Digital Transformation Establish Innovation Management Capability Establishment Collaboration Collaboration Model Vanguard Team Agile Skills Uplift Stage 1	Operating Model Expansion Phase 1 Agile Skills Uplift Stage 2	Operation Model Expansion Phase 2 Agile Skills Uplift Stage 3	Organisational Culture (High) Service Development (High) Strategic Plan Development (High) Business Relationship Management (Medium) Service Design (High) Learning & Development (Medium) Recruitment (Low) Workforce Training (Low)
Process and Technology Transformation	Understand Business Strategy Digital Transfermation Strategy Core Systems Strategy Core Systems Strategy Information Security Risk Assessment Cybergecurity Strategy Integration Strategy Cloud Migration Strategy Disaster Recovery Strategy	Legacy Systems Remediation Stage 1 Information Security Management Established Cybersecurity Hardening Integration Platform Cloud Transition (Non-Critical Systems) Disaster Recovery Implementation Infrastructure Decommissioning (Non-Critical Systems) DR Testing (Non-Critical Systems)	Legacy Systems Remediation Stage 2 Cloud Transition (Sere Systems) Cloud Transition (Sere Systems) DR Testing (Core Systems)	Compliance Management (High) Enterprise Architecture (High) Information Security Management (Medium) Strategic Direction Setting (Medium) Enterprise Architecture (High) Application Management (No Change) Information Security Management (Medium) Information Security Management (Medium) Enterprise Architecture (High) Data Integration Management (Low) Cloud Computing (Low) Application Management (No Change) Technology Infrastructure Management (No Change) Business Continuity (Low) Risk Management (No Change) Technology Infrastructure Management (No Change)
;	Information Architecture Data Culture and Governance Define Business Intelligence Approach	Data Identification and Improvement Data Skills Uplift Business intelligence platform implementation Data Analytics MVP1 Data Warehouse MVP1	Data Analytics MVP2 Data Analytics Implementation Data Warehouse Implementation Data Lake MVP 1	Business Intelligence (High) Data Analytics (High) Enterprise Architecture (High) Organisational Culture (High) Business Intelligence (High) Data Analytics (High) Learning & Development (Medium) Cloud Computing (Low) Data Analytics (High)

